

Types of concerns	Who to contact
Victim of, or person displaying, stalking, harassing or intimidating behaviors and/or criminal acts	Safer Communities Response Team
Person threatening to harm him/herself	Counselling and Disability Services
Person threatening to harm others	Security/Safer Communities Response Team
Student has not been turning up for classes and you are concerned for their safety/wellbeing	Student Wellbeing Advisory Service
Family call to report they have not heard from their child, which is out of character for the student	Student Wellbeing Advisory Service
Non-emergency medical treatment	Health Services
Homelessness	Student Support and Outreach Coordinator
Financial concerns	Student Support and Outreach Coordinator
Academic support	The Learning Centre
Education pathway and career support	The Careers Centre
Unusual behaviour; talking to him/herself, neglecting self care, delusional beliefs, disorderly thinking, behaviour and/or flat emotionality	Counselling and Disability Services
On and off campus accommodation support	Housing Service
If you are still unsure of who to contact	Student Wellbeing Advisory Service

### Counselling and Disability Services, Student Support and Outreach

Level 2, Building 109, Bentley Campus  
Tel: +61 8 9266 7850

#### Safer Communities Response Team

To submit a report online:  
[properties.curtin.edu.au/security/scrt\\_report.cfm](http://properties.curtin.edu.au/security/scrt_report.cfm)  
or contact Curtin Security on +61 8 9266 4444

#### Curtin Security Services

Building 115, Bentley Campus  
Tel: 4444 from an internal phone  
Tel: +61 8 9266 4444 from an external or mobile phone.  
Text Emergency Call - Dial 106

#### Health Services

Level 1, Building 109, Bentley Campus  
Tel: +61 8 9266 7345

#### Careers Centre

Building 303, Level 2, Bentley Campus  
Tel: +61 8 9266 7802

#### The Learning Centre

Level 2, Building 303, Bentley Campus  
Tel: +61 8 9266 3825

#### Multi-Faith Services

Level 1, Building 109, Bentley Campus  
Tel: +61 8 9266 3714

#### Housing Services

Building 103, Bentley Campus  
Tel: +61 8 9266 4430

#### Curtin Ally

Level 2, Building 109, Bentley Campus  
Tel: +61 8 9266 7850  
Web: [ally.curtin.edu.au](http://ally.curtin.edu.au)  
Email: [LGBTI@curtin.edu.au](mailto:LGBTI@curtin.edu.au)

#### Student Wellbeing Advisory Service

Wellbeing Hotline 1800 244 043  
START, Building 103, Bentley Campus  
Or login to Staff Oasis "My Work"—  
"Refer a student for support"

### Curtin University Bentley Campus

Location: Kent Street, Bentley WA 6102  
Postal Address: GPO Box U1987, Perth WA 6845  
Tel: +61 8 9266 1000  
Switchboard: +61 8 9266 9266



Curtin University



# STAFF GUIDE TO STUDENT SUPPORT SERVICES

[life.curtin.edu.au](http://life.curtin.edu.au)

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## CONCERNED ABOUT A STUDENT?

Curtin students have access to a large number of support services, which can be found in the A-Z of Unilife Services at [life.curtin.edu.au](http://life.curtin.edu.au).

## AVAILABLE SERVICES

### Counselling and Disability Services (CDS)

Focus: mental health, welfare and wellbeing.

- Free and confidential one-on-one sessions.
- Therapeutic workshops and training.
- Student support and outreach.
- Disability advice and Curtin access plan.

### Safer Communities Response Team

Focus: Emergency, safety.

Response in the event of:

- threat of suicide or self harm
- threat of physical violence towards others
- alleged criminal acts including assault, domestic violence, stalking
- students who have been reported as missing by Curtin employees or family members.

### Curtin Security

Focus: safety and security of students.

Services offered include:

- 24/7 safety escort service
- respond to medical call-outs
- coordinate an appropriate response in the event of an emergency, such as an imminent threat of harm to self or others
- confidential reporting of bullying/harassment/anti-social behaviour.

### Health Services

Focus: physical and mental health.

- Doctors' surgery for medical appointments.
- Nursing staff are available to assist in the treatment of accidents and injuries that may occur on campus.
- Assessment of mental health by a registered nurse.

### Careers Centre

Focus: consulting and support services for career development.

Services offered include:

- consultation to support effective decision making in terms of selecting majors, changing course and pursuing further studies
- careerhub: online resources for sourcing job opportunities and work-related events
- extensive resource collection (including general job application material in addition to discipline/industry-specific information)
- specialist consultants for personalised guidance
- support and facilitation for work-integrated learning opportunities.

### The Learning Centre

Focus: academic guidance and development.

Offers free online programs and face-to-face workshops conducted by expert lecturers.

- Drop in service for a one-to-one consultation with a student advisor to discuss specific issues.
- Postgraduate writing programs.
- Writing skills for essays, reports, note-taking, etc.
- Preparing for assignments, examinations and presentations.

- Time-management.
- Power plus writing.
- Academic integrity.

### Multi-faith Services

Focus: facilitates religious life in the university, spiritual wellbeing and support.

Services include:

- spiritual questions and concerns being listened and attended to with respect
- assistance for practical issues, such as applying for religious equity examinations
- referral to the appropriate visiting religious representative for specialised support
- connecting students with the religious student group or faith community of their choice.

### Housing

Focus: Provide safe, secure and affordable housing options.

- Comprehensive housing service for on-campus and private, local accommodation.
- Free and confidential tenancy advice.

### Curtin Ally

Focus: Inclusivity, sexuality, sex and gender diversity

- foster a university culture that is welcoming to people of diverse sexuality, sex and gender.
- supports the rights of gay, lesbian, bisexual, transgender and intersex people.

### Student Wellbeing Advisory Service

Focus: support, advice and assistance.

Assists students when personal and uni-related matters are affecting their course progress.

- Student Wellbeing Hotline.
- Liaise between student and faculty or school.

