Stream: TEAM LEADERSHIP

Module overview:
Learning how to handle conflict effectively is an essential skill for us to develop. Many people view conflict as negative and uncomfortable, an issue to be avoided or ignored. Conflict however, can be a tool for change, and isn’t inherently good or bad. Adapting to different types of conflict, using more than one conflict management style or approach are skills that can help us resolve conflict effectively.

This module will help you:
• Gain an appreciation for the importance of effective conflict resolution
• Explore different strategies for negotiating and resolving conflict
• Understand different conflict management styles including our preferred style.

A little about the content:
We can find ourselves in a conflict situation without really understanding why this has occurred and how best to resolve it. It could be a clash of priorities, or values or cultural differences that has led to a misunderstanding. We explore the different ways conflict is viewed and managed and how to respond to and resolve conflict. We examine the different sources of conflict and the different conflict resolution styles. Understanding how and why conflict occurs and how it can be resolved can help us work more effectively with each other and in teams.

Study mode options:
We know that you are busy, so we have a number of options for you to choose from:
• You can attend the two hour face to face workshop on campus
• You can participate in the streamed workshop online in real time
• You can complete the online module which includes opportunities for you to discuss your ideas with other online participants.

Curtin Extra:
The Curtin Extra Certificate provides you with official recognition and evidence of significant involvement in co-curricular programs that contribute to university life and to your personal and professional development. You can gain recognition of your involvement in the Curtin Leadership Centre programs by registering and completing the Self Leadership stream or Team Leadership stream modules as well as participating in an approved practical leadership opportunity (minimum 10 hours of volunteering).

Disclaimer:
Curtin University reserves the right to alter the composition of any co-curricular course or program to ensure learning outcomes retain maximum relevance.

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